



Addendum E
Land's End Group Lodging Agreement
Ancillary Services

For all Corporate, Group and Travel Wholesaler Customers with Group Lodging Agreements in place, Land's End offers the following Ancillary Services, which can be selected by the Customer on an a-la-carte basis for an additional fee as detailed below:

Baggage Handling Services:

Individual or group baggage-handling services must be arranged by Customer at the time of booking. For Group reservations, baggage handling service is recommended for efficiency, security and customer service. Customer will be solely responsible for ensuring all bags have name tags and are all accounted for upon arrival and departure. Operator will be responsible for moving Customer luggage from the parking lot or lobby to the guest rooms assigned to the person whose name appears on the luggage tag—as directed and confirmed by Customer. The charge for this service is \$3.00 per bag transferred into the hotel upon arrival and \$3.00 per bag transferred back out upon departure. Customer will supply the date(s) and time of day the guest will require baggage handling, so that Operator may staff accordingly. Bags must stay inside guest rooms prior to removal by Operator for security reasons. Operator will not provide storage for excess baggage at any time.

To-Go Boxed Breakfast & To-Go Boxed Lunch:

The restaurant is open year-round for breakfast, lunch and dinner and reservations are encouraged for large groups who are dining in. For Group customers seeking a "To-Go" option, we offer boxed breakfasts for \$16 and boxed lunches for \$16, exclusive of tax and gratuity. With a minimum of 48 hours advanced notice, Operator will prepare and deliver boxed breakfasts or lunches to-go. Menu items and pricing may fluctuate, and must be confirmed at the time of order, however sandwich and drink options can be customized with reasonable advanced notice. Boxed to-go orders will be delivered to Customer in one bulk delivery, on-site and at a time and location coordinated between Customer and Operator.

Limited Menus:

The Chart Room Restaurant offers Breakfast, Lunch and Dinner every day of the week and enjoys an excellent reputation for original recipes suitable for all tastes, for fresh seafood and locally grown produce, and for spectacular views. We encourage dining-in for customer convenience as well. We have a large dining area conducive to servicing groups of up to 30 at one time, as well as an outdoor deck and private meeting rooms. We are able to provide several options for our Customers, including limited menus for a fixed price, buffet or banquet style food service for larger groups, or service directly off our regular menus. To view our Chart Room Restaurant menu's, please visit our website at <https://www.lands-end-resort.com/dining/chartroom-restaurant/menus/>.



Shuttle Service:

Operator does not offer shuttle service to/from the Airport or to in-town locations as a standard service. However, as an added service for our Group Customers, we will arrange for van rental or shuttle services as requested and with appropriate advanced notice.

Laundry Services:

Operator will arrange for laundry service upon Customer request with advanced notice and confirmation from Operator. This service is extended to individuals within a Group, or to the Group collectively. Laundry service is \$18.00 per load, exclusive of tax and gratuity, and includes drying, folding and delivery to the guest room.

Event Spaces:

Land's End offers event spaces, appropriate for almost every size and occasion. To reserve an event space, please contact us for availability and for options to meet the needs of your group.

Customer wishes to arrange for the following Ancillary Services:

- 1) Baggage Handling Services: # of Bags: _____ Individual or Group Paid: _____
- 2) To-Go Boxed Breakfast: # of Breakfasts: _____ Individual or Group Paid: _____
- 3) To-Go Boxed Lunch: # of Lunches: _____ Individual or Group Paid: _____
- 4) In-House Dining: # of Events: _____ Guests _____ Indiv Or Group Paid _____
- 5) Shuttle Service: # of Events: _____ Guests _____ Indiv Or Group Paid _____
- 6) Laundry Service: # of Guests: _____ Individual or Group Paid: _____
- 7) Event Space: # of Events: _____ Guests _____

Signing in Agreement:

_____ Date _____

Signing as an Authorized
Representative of Operator

_____ Date _____

Signing as an Authorized
Representative of Customer